Steps to Connect CMS FFM Account to HealthSherpa

Per CMS, on **February 24, 2023** Agents and brokers who have not integrated their CMS FFM accounts with accounts on EDE partners, including HealthSherpa, will lose EDE functionality. We recommend any agents who have not done this to do so immediately.

Here are the steps to connect the CMS FFM Account to HealthSherpa:

1. Go to **Settings** page in HealthSherpa account
2. Click 'Integrate my FFM Account'
3. Log in with CMS credentials

CMS currently requires all accounts to re-authenticate every 30 days to maintain access.

HealthSherpa has simplified this process so whenever agents click the, "Extend My Integration Now" button from the Settings page of their account, it restarts the 30 day period. *Full details and step by step instructions are available in HealthSherpa FAQ.*

As a reminder, without EDE functionality, agents will not be able to do the following from their HealthSherpa account:

- Submit, enroll, finalize EDE applications
- Update personal info on existing EDE applications
- Cancel effectuated policies from existing EDE applications
- Review, download notices on existing EDE applications
- Submit documents to resolve DMI follow ups for existing EDE applications
- Use the Search Marketplace tool

Click here for FAQ, Step-by-Step Instructions and Common Issues

Still having issues?

Contact HealthSherpa Agent Support at **888.684.1373** for further assistance.