Welcome to Direct 2.0

Guide to Your New Enrollment Platform







• Log into producer.manhattanlife.com



 From your Dashboard, Click on Click to Launch in the blue area toward the top of the page

> CONGRATULATIONS! You are ready to start using the new ManhattanLife Direct 2.0!

Please Note: This does NOT yet include Medicare Supplement products, but we are working on it.

Click to Launch

Medicare Supplement Link



- If you are set up to sell our Medicare Supplement Product and need to access the online enrollment platform; you would:
 - 1. Look on the left-hand side of the page and click on the Agent Tools Tab
 - 2. Click on Individual Enrollment
 - 3. Click "Click to Begin" to access this application





Step 3

To Start your Application please click on Get Started on the Far-Right Hand side of the page.

Create New Quote



🕂 Get Started

Recent Saved Enrollments

Nothing here yet... Save an enrollment to come back and pick up where you left off!



Step 4

Client Will Enter Their Zip Code and the system will verify their City and State

Step 5:

Enter Clients Information in Quote Detail and click Next

	HOUSTON, TX	113		
First Name		Т	est	
Last Name		Test		
DOB		01-01-	·1991 🗮	
Tobacco		Yes	No	
Gender		Male	Female	

Quote Details HOUSTON, TX						
First Name	Dependent Type	Birth Date				
FirstName	Select 💙	MM-DD-YYYY 💼 Add				
≪ Quote Details Select Products ≫						



If your client has a dependent, you will add their information here. You will enter the dependents first name, how they are related to the client, date of birth and Click Add, please note you must click the add button to add them to the quote.

If you have no dependent to add you can click, Select Product to move to the next screen.

Step 7:



Accident Insurance Plans Starting at \$15.50 Monthly Rate

Affordable Choice Plans Starting at \$64.68 Monthly Rate



Cancer Care Plus Plans Starting at \$23.47 Monthly Rate



Cancer First Occurrence Plans Starting at \$5.50 Monthly Rate



Dental, Vision and Hearing Insurance **Plans Starting at \$30.25 Monthly Rate**



Out-of-Pocket Protection Plan

Plans Starting at \$10.50 Monthly Rate

Step 8:

After you click on the product you are then redirected to select the plan

Affordable Choice		Benefits Description AFC18-4BR_0119.	pdf
Plans		Plan Options Plan Effective Date	01-18-2020
2018 - Elite Plus	\$163.41	Payment Schedule	Monthly
2018 - Classic	\$64.68		
2018 - Elite	\$119.65		
2018 - Classic Plus	\$89.30		

ク In Cart		×
Affordable Choice	Benefits Description	pdf
elected Plan:	Plan Options Plan Effective Date	01-18-2020 💼
Selected Plan: 2018 - Elite Plus \$163.41	Payment Schedule	Monthly

Remove from Cart 🔟 👖 Return to Product List 🔿

Step 9:

Once a plan is selected and you are redirected to this page you can:

- 1. See the Monthly Premium
- 2. Change the Plan Effective Date
- O 3. Change the payment schedule (quarterly, semi-annually, annually)
- 4. View the Brochure under Benefits Description

Once you have completed this you will select Return to Product List to add another product or start your application or Remove from Cart if you wish to remove the plan and select another one.

	Affordable Choice	Cart:	\$163.41
☐ Quote Price \$163.41	☐ Quote Price \$163.41	Affordable Choice	\$163.41
	Accident Insurance Plans Starting at \$15.50 Monthly Rate		\$163.41
	Cancer Care Plus Plans Starting at \$23.47 Monthly Rate		,



- After selecting Return to Product List you are redirected to the product page to select another product.
- Also you will see your Cart, this gives information about the Product(s) and Plan(s) you have chosen as well as the total premium for you and your client to easily view.

\bigcirc	Accident Insurance	Cart:	\$185.41
		Affordable Choice	
		2018 - Elite Plus	\$163.41
\odot	Affordable Choice		\$163.41
		Accident Insurance	
- Add		24 Hour Coverage - 2 Unit	\$22.00
~	Cancer Care Plus		\$22.00
	Plans Starting at \$23.47 Monthly Rate		



Step 11:

- To add an additional product please follow steps 11-14.
- If you add another product your cart will atomically update once you hit the Return to Product button.
- Once you have added all products, you will click Begin Enrollment; located at the bottom of this page.



If you need to make a change to the quote itself; you can click on the 3 lined menu button located at the top of the left-hand side of your page.

A menu will appear, and you have the option to click on four options. Legend of the Menu:

- 1. Home-Home Page of Manhattan Direct 2.0
- 2. Quote—Make Changes to your Current Quote or Start Over
- 3. Saved Enrollments—View Your Saved Enrollments
- 4. ARC—Agent Resource Center to View Policies, Commissions, Brochures, Applications etc.

If you are making changes click on Quote, then Keep Enrollment Details this will take you to the beginning of the current quote you are running for your client. If you would like to start over simply click on Start new quote and Clear Any Enrollment Details.

Step 12:

- We have added a Send Quote/Save As option, this is located on the top right-hand side of the page.
- This feature will allow you to send the quote directly to your client by email or text as well as Save the application. *This feature is available on every page of the application, therefore no matter where you are in the application process you will have the ability to Send the Quote or Save it.
- To use this feature:
- 1. Simply click on Send/Quote/ Save As
- 2. Enter the Clients Name and if you wish to Send the Quote; check the box that says "Send Quote to Enrollee?; if not simply click Save
- 3. If you would like to Send the Quote; enter the Clients full name, email or phone number or both and click Save.
- 4. The green check ensures the quote is saved now if you need to save the application anywhere throughout the process simply hit the Update button to save your progress.



Applicant Information	Questions Review	 ◇ Options ○ Send Quote / Save As ● Add Products
Details		Affordable Choice 2018 - Elite Plus Accident Insurance
First Name	Middle Name	24 Hour Coverage
Test		⊘ Applicant
Last Name	SSN	⊗ Email Consent
Test	123456789	⊘ Dependent
Birth date	Gender	⊗ Payment
01-01-1991	Female 💙	⊗ Beneficiary
Height (inches)	Weight (lbs)	⊗ Insured Authorization And Signature
5 H	100	⊗ Agent
		Application Questions



• Now you are ready to fill out the application.

Step 13:

- We have simplified our application process, now you will enter the client's information one time and we will distribute this information to the correct application.
- Each section of the application is named on the Right-Hand Side of the page; as you complete the section the Section Name will turn Green to validate you have completed it.
- You will then click Validate at the bottom if the page to move to the next section

Just a Reminder: You can save your application on any page by simply clicking Update under Current Save on the right-hand side of the page

	\rightarrow	ß	ନ୍ତ	(\checkmark	Options	
Application Quest	tions	Information	Questions	Re	eview	Current Save: Manhattan Life Update Send Quote / Save As	0
Have you taken any prescribed	medications with in t	he last 12 months?			Yes No	Add Products	
						Affordable Choice 2018 - Elite Plus	
Is any person to be insured eng	aged in any hazardo	us sports or activities including racin	ıg, but not limited to parachuting, rodeo		Yes No	Accident Insurance 24 Hour Coverage	
riding, motorcycling, mountain o	climbing, scuba diving	g or intend to do so?				⊘ Applicant	
						⊘ Email Consent	
Is any person to be insured a me	ember/participant in	a semi-professional or professional	sport?		Mar. No.	⊘ Dependent	
	on of participants in				Yes No	⊘ Payment	
						⊘ Beneficiary	
Have you had a driver's license	suspended or revoke	nd within the nact 3 years?				Insured Authorization And Signature	
Have you had a driver sileense.		a within the past 5 years:			Yes No	⊘ Agent	
						 Application Questions 	
Have you had a DWI or DUI with	hin the past 3 years?				Yes No		

Step 14:You are now ready to submit your application.First Click Next then the same button will change to Submit Application.

Have you had a driver's license suspended or reveked within the past 2 years?		⊘ Insured Authorization A	nd Signature	
have you had a driver's license suspended of revoked within the past 5 years:	Yes No	⊘ Agent		
		 Application Questions 		
Have you had a DWI or DUI within the past 3 years?	 Yes No			
Is any person to be insured currently under treatment or has any person to be insured been under treatment for drug or alcohol	 Yes No			
abuse in the past 3 years?		, v	Previous	Next
		⊘ Insured Authorization Ar	d Signature	
Have you had a driver's license suspended or revoked within the past 3 years?	Yes No	⊘ Agent		
		 Application Questions 		
Have you had a DWI or DUI within the past 3 years?	 Yes No			
Is any person to be insured currently under treatment or has any person to be insured been under treatment for drug or alcohol abuse in the past 3 years?	 Yes No	v		

Step 15:

Now you will see your Cart Details at this point you can download each application and have one more verification of the product(s) your client has applied for. We also verify that the applications were submitted successfully, and the Agent Home button takes you to the beginning of 2.0

Enrollments have successfully been submitted

Go to Agent Home Page

Agent Home



Enrollment Id: 2008805 Product: Accident Insurance Plan: 24 Hour Coverage



Enrollment Id: 2008806 Product: Affordable Choice Plan: 2018 - Elite Plus Download PDF



Some things to know: 1. Your saved enrollments are listed on Manhattan Direct 2.0 Home Page as well as the date you saved it.

2. As you write business you will see the policies listed under the appropriate section.

Policies O		Lapsed policies O		Rejected Premiums O		Cancelled Policies O		S	Create New Quote	
Policy Number	InsuredName	Effective Date	Paid To Date	Policy Status	Annual Premium	Product	Plan	State	€ Get Started Recent Saved Enrollments	

Manhattan Life: 1/17/2020